



Bailey Morris Limited are dedicated to the principle of never-ending continual improvements in the quality of our products and services, our quality management system and customer satisfaction.

Our principal aim is to always supply to our customers, first class products and services that strive to not only meet but exceed agreed customer requirements. We are also committed to comply with all applicable requirements.

Quality in every aspect of the business and services that we provide is the fundamental consideration during any of our business practices and must not be compromised. At all times, all employees and associates are responsible to comply with quality procedures. All interested parties are encouraged to provide suggestions and constructive criticism to improve our policies, processes and services.

Customers are a key source of feedback related to our products and services. This feedback is openly welcomed as it forms an important basis of continual improvement. Our service is tailored to our customer in order to fulfil every customer need. Therefore, we must therefore endeavour, to the best of our ability, meet their requirements.

This quality policy statement is available to all interested parties upon request.

Signed: Richard Smith (Managing Director)

Date: 02/04/2024

A handwritten signature in black ink, appearing to be 'Richard Smith', written over a light blue horizontal line.